

Pinetree Animal Hospital

2352 NC HWY 5

Aberdeen, NC 28315

Financial Policy

Payment of Services: This is an agreement between James S. Watson, DVM, Melissa J. Israel, DVM and Laura Whitehead, DVM, as Creditor and the Debtor named on this form. By executing this agreement, you are agreeing to pay for all services that are received. All services are to be paid at the time services are rendered. Payment can be made by cash, check, debit card, or credit card.

Hospital Admissions: If your animal requires an emergency admission a minimum deposit of \$150 at the time of admission may be required. Any remaining balance is due upon discharge. In some cases, a larger deposit may be required.

Elective Surgeries: We may require half of the surgery cost at the time of drop-off. The remaining balance is due upon discharge.

Monthly Statement: In the event that a balance is remaining on your account we will send a monthly statement. A monthly billing change in the amount of \$5.00 will be added every month the balance is not paid in full. For every monthly statement the balance is not paid in full there will also be a finance charge.

- **Finance Charge**-the finance charge is computed at the rate of 1.5% per month of an annual percentage rate of 18%. The finance charge on your account is computed by applying the periodic rate of 1.5% to the remaining balance on your account.

Past Due Account: Any account with a remaining balance that has not been paid after 3 months will be sent to a collection agency. You agree to pay all of the collection cost incurred.

Returned Checks: There is a returned check fee of \$25 for checks returned by the bank. This fee will be added on to the balance on your account and billing charges and finance charges will apply according to terms.

No Show Fee: If you do not show up to an appointment your account will be charged \$45. Billing charges and finance charges will apply according to terms.

Cancellation Fee: If at least a 24 hour notice is not given for cancellation of an appointment your account will be charged \$45. Billing charges and finance charges will apply according to terms.

- **If you reschedule an appointment** more than twice a non-refundable deposit will be required.
 - Annual appointment, Tech appointment, Sick appointment deposit= \$100
 - Any Surgery or Dental appointment deposit= \$200

I agree to the policy and terms above:

Printed Name: _____ Signature: _____ Date: _____